LiveBarn at Riverview Arenas – Frequently Asked Questions

What is LiveBarn?

LiveBarn is a subscription-based video streaming service that allows games and practices to be viewed remotely. It is commonly used by minor hockey and amateur sports organizations so families, friends, and coaches can watch games when they cannot attend in person.

Why is LiveBarn being introduced in Riverview?

To give family members who cannot attend in person the opportunity to watch.

Is LiveBarn mandatory for all user groups?

No. User groups will be contacted directly to confirm whether they wish to participate. Participation is optional and controlled by each user group.

What if a group does not want to be livestreamed?

Groups that choose not to participate can be fully blocked from livestreaming. For participating groups, access can also be restricted using a private user code that remains under the group's control.

Will public skates or non-booked times be livestreamed?

No. Public skates and any unbooked times will not be livestreamed.

How does the system work during events?

The cameras automatically follow play on the ice during scheduled activities. When there is no activity on the ice, the system shuts down and stops recording.

How is privacy protected, especially for youth?

User groups control whether their activities are streamed and who can access them. The system does not operate during unbooked times or public skates, and groups can restrict viewing using private access codes.

What is the Town's role in operating LiveBarn?

LiveBarn supplied and installed the equipment and provided system training. Technical issues are handled directly between subscribers and LiveBarn. The Town does not manage subscriptions or viewer access.

What does LiveBarn cost the Town?

There is no cost to the Town for installation or service, aside from a minimal amount of electricity. The system is funded through user subscriptions.

Does the Town receive any revenue?
The Town may receive a small amount of revenue if subscribers sign up using a Riverview-specific code. Revenue amounts vary and are dependent on subscriber uptake.

How can residents watch games?
Access to livestreams is determined by the individual user group. Some groups may make their stream public, while others may choose to share access only with families using a private code. Speak with your players organization to find out more.

Who should residents contact with questions or concerns?
Questions about whether an activity is livestreamed or who can access it should be directed to the relevant user group. General facility questions can be directed to the Town.