

Town of Riverview taxpayers guide to

# MUNICIPAL SERVICES



  @townofriverview



## Your priorities

Top of mind issues for Riverview residents have been fairly consistent over the last five years. Road maintenance, street improvements, parks and recreation facilities and programs, and business attraction are the most important issues facing the community according to the 2015 Citizen Satisfaction Survey.

This information in addition to budget surveys and feedback received throughout the year helps us focus our spending priorities.



### **Riverview Town Hall**

30 Honour House Court  
Riverview, NB E1B 3Y9  
(506) 387-2020

Hours: Monday to Friday  
8:30 a.m. to 4:30 p.m.

## Your view of Town services

On average, **87%**  
of residents are satisfied  
with the value of services  
for their tax dollars.

### We continue to receive the strongest satisfaction ratings for:

- ✓ Supplying high-quality drinking water and sewer services
- ✓ Providing and maintaining recreation facilities
- ✓ Maintaining roads and sidewalks
- ✓ Supporting local businesses

RIVERVIEW

## Where does the Town's revenue come from?

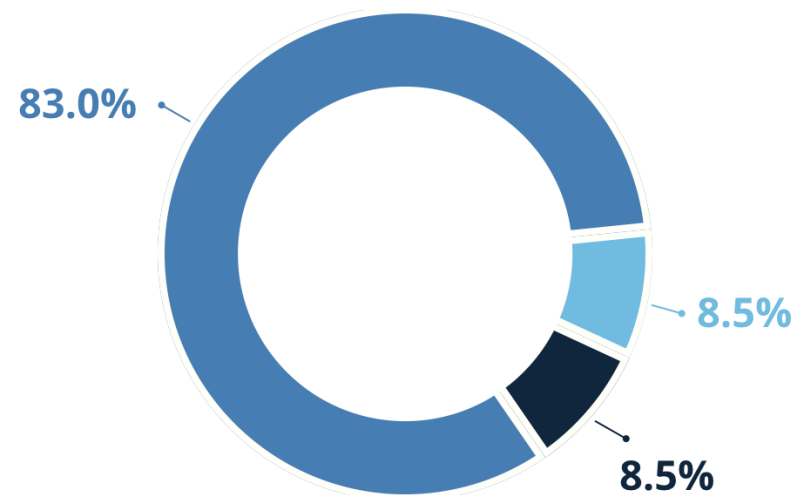
Property taxes  
(residential and commercial) \$23,611,174

Community funding and  
equalization grant (Province  
of New Brunswick) \$2,408,142

Other municipal revenue \$2,420,994

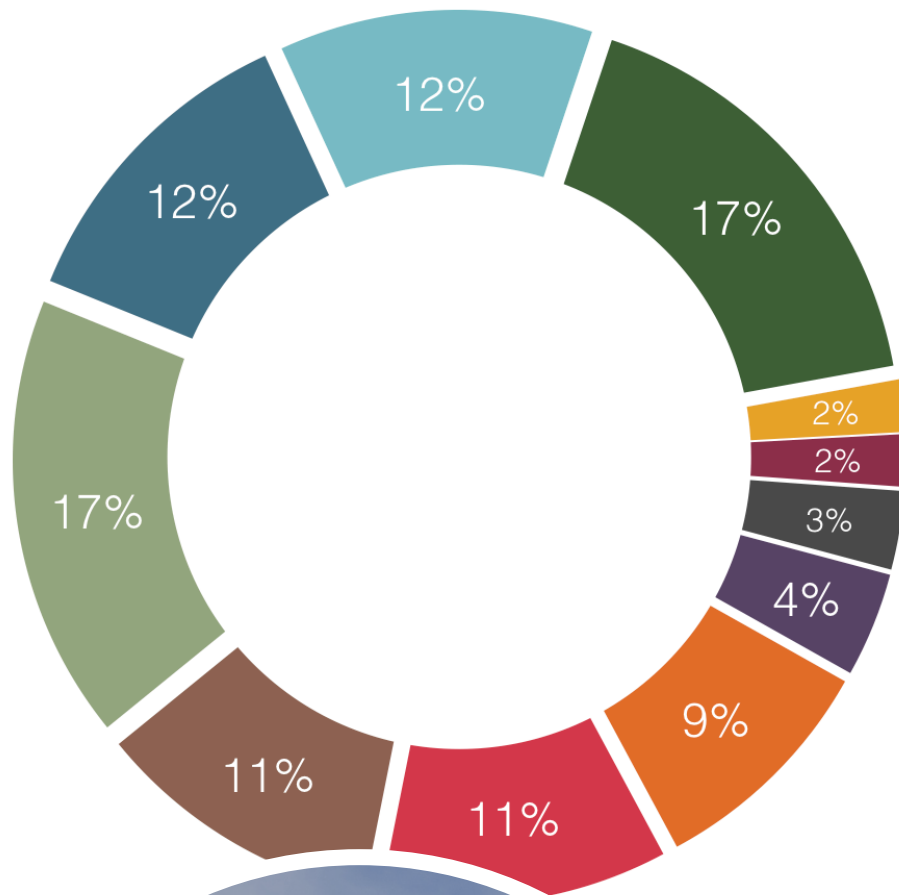
**Total \$28,440,310**

Town revenue in percentages



- Property taxes (residential and commercial)
- Community funding and equalization grant
- Other municipal source revenue

## How your tax dollars are spent



- Public transit
- Provincial property taxes and assessment
- Solid waste collection
- Economic development, urban planning and tourism
- General government
- Fire and rescue
- Engineering and public works
- 'Pay as you go' fund for capital projects
- RCMP
- Debt principal and interest
- Parks, recreation and community relations



The average residential home in Riverview costs \$162,625 with a property tax assessment of \$2,574. Your property taxes support the delivery of key Town services and are the primary source of funding for the Town's operating budget. Explore this document to learn more about the programs and services the Town provides and how much the major services will cost a typical household per month in 2018.

Monthly taxes **\$214**

\$25  
/month

OPERATIONAL ACTIVITIES

FIRE AND RESCUE



SERVICES, RESOURCES & STATISTICS

- 1 fire chief
- 2 deputies
- 17 career firefighters
- 28 volunteer firefighters
- 1 admin assistant
- 1,100 total calls in 2017
- 365 emergency calls in 2017
- 735 medical calls in 2017
- 168 fire inspections in 2017

\$4  
/month

OPERATIONAL ACTIVITIES

PUBLIC TRANSIT



#### SERVICES, RESOURCES & STATISTICS

- Two new Town-owned buses on two routes:  
Route 81 – 245 riders a day  
Route 80 – 40 riders a day
- Town pays Codiak Transpo for 139 hours of transit services per week.
- \$2.25 a ride

**CODIAC**  
transpo . ca

\$35  
/month

**OPERATIONAL ACTIVITIES**

PARKS, RECREATION  
AND COMMUNITY  
EVENTS



**SERVICES, RESOURCES & STATISTICS**

- 18 km of walking trails
- 18 neighbourhood playgrounds
- 5 community parks
- Community garden at Coverdale Centre
- 15 km cross country ski trails in Mill Creek
- 3 km snowshoe trail at Mill Creek Park
- 3 multi-use recreation/sport courts
- 1 two-court tennis court
- 5 soccer fields
- 7 baseball fields
- 1 adult gym equipment at Riverfront Park

- Byron Dobson Memorial Arena, Pat Crossman Aquatic Centre, Lion's Pool, Skate Park, Riverview Community Hall, Coverdale Centre, Isaac's Run Dog Park, Riverview Tennis Facility, Lawn Bowling Facility, Coverdale Centre Splash Pad
- School District agreement: Access to school gyms for residents and organizations
- Community events  
Canada day, Sunfest, Winter Carnival, Harvest Festival, Maple Sugar Festival, Mayor's Tree Lighting, Summer Concert Series, block parties, etc.

**Participants enrolled in 2017 programs:**

- Participants enrolled in 2017 programs:
- 227 in youth programs
- 754 in 60+ programs
- 1,873 in aquatics programs
- 1,158 in adult fitness programs
- 1,176 in children's programs
- 94 in teen summer programs
- 2,868 skate park admissions

**Estimated attendance:**

- 1,500 at 2017 Summer Block Parties
- 2,133 at 2017 Summer Concert Series
- 5,500 at 2017 Canada Day



\$35  
/month

**OPERATIONAL ACTIVITIES**

'PAY AS YOU GO'  
FUND FOR CAPITAL  
PROJECTS

- Direct funds for capital projects which reduces the Town's need to incur more debt for infrastructure investments.

\$5  
/month

**OPERATIONAL ACTIVITIES**

PROVINCIAL PROPERTY  
TAXES AND  
ASSESSMENT

- This include the Town's annual provincial property taxes on all Town-owned property and the Town's bill for assessment services.



\$8  
/month

**OPERATIONAL ACTIVITIES**

ECONOMIC DEVELOPMENT,  
COMMUNICATIONS,  
URBAN PLANNING  
AND TOURISM



**SERVICES, RESOURCES & STATISTICS**

- 2 staff resources
- Business attraction and retention services
- Support for local business community
- Tourism promotion
- Visitor Information Centre
- Corporate communication
- Promoting sustainability
- Town marketing and branding
- Support for 3+ Corporation
- Fundy Chocolate River Station
- Urban Planning & Building Inspection services contracted from City of Moncton
- 179 building permits = \$18,912,156
- 34 new lots registered
- Planning Advisory Committee

\$26  
/month

**OPERATIONAL ACTIVITIES**

DEBT PRINCIPAL  
AND INTEREST  
PAYMENTS

- This is equivalent to the Town's mortgage payment for past investments in capital additions and upgrades to municipal infrastructure.

\$7  
/month

**OPERATIONAL ACTIVITIES**

SOLID WASTE  
COLLECTION

- Service provided through a third party contractor
- 6400 residential picks-ups a week



\$23  
/month

**OPERATIONAL ACTIVITIES**

ENGINEERING AND  
PUBLIC WORKS



**SERVICES, RESOURCES & STATISTICS**

- 24 public works staff
- 7 engineering staff
- 126 km of roads
- 42 km of sidewalks
- 9 traffic signals
- 14 pedestrian activated crosswalks
- 107 marked crosswalks
- 2300 street lights
- 97 km storm sewer
- 122 km sanitary sewer
- 6750 lateral connections
- Snow removal services

\$26  
/month

OPERATIONAL ACTIVITIES

RCMP



#### SERVICES, RESOURCES & STATISTICS

- 139 RCMP officers in Greater Moncton
- 2 community program officers
- .5 radio technician
- 1.5 crime analyst
- 1 technology analyst
- Riverview's share of budget is 11.69%
- 31,856 calls responded to in Greater Moncton (2017)
- 2,560 calls responded to in Riverview (2017)

\$20  
/month

**OPERATIONAL ACTIVITIES**

GENERAL  
GOVERNMENT  
SERVICES



**SERVICES, RESOURCES & STATISTICS**

- Mayor and 7 councillors
- 18 staff providing Administrative services including Finance, Human Resources, Corporate Services, Town Clerk, Facility Management, Communication, and Administrative support.
- Grants to organizations
- Animal control services
- Support for Riverview Public Library, Boys & Girls Club, Riverview Arts Centre, Capitol Theatre, Codiac Transpo, Codiac RCMP, 3Plus, Greater Moncton Pest Control



# Town of Riverview Utility Fund

## SOURCES OF REVENUES

Water	\$3,740,250	49%
Sewer	\$1,553,190	21%
Sewer Treatment	\$1,698,900	23%
Other	\$483,226	7%
<b>TOTAL</b>	<b>\$7,475,566</b>	<b>100%</b>

## COST PER RESIDENT

	Annual	Monthly
Water	\$465	\$38.75
Sewer	\$199	\$16.60
Sewer Treatment	\$210	\$17.50
<b>TOTAL</b>	<b>\$874</b>	<b>\$72.85</b>

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